

CROA

Colleague Reporting and Operational Analytics

USER MANUAL

January 14, 2016





Institutional Effectiveness & Student Success (IESS)

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What is CROA?

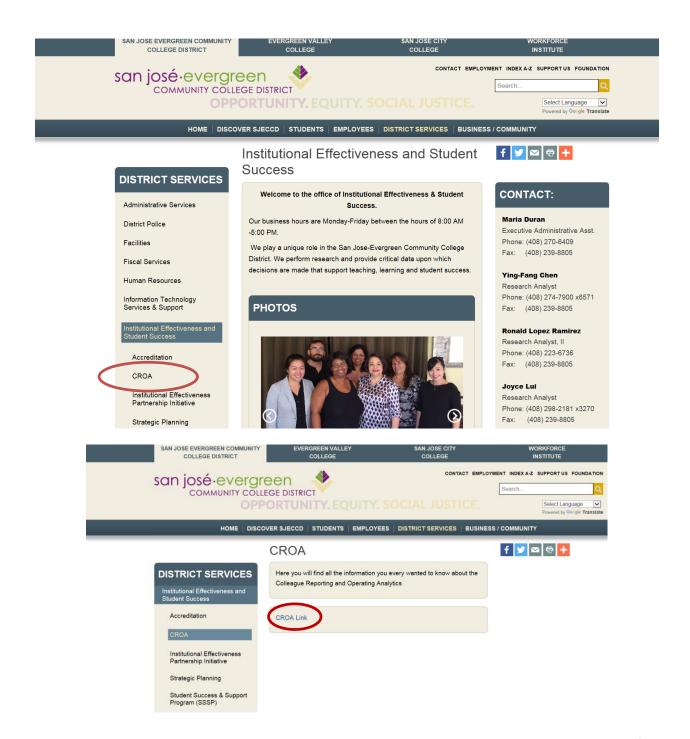
Colleague **R**eporting and **O**perational **A**nalytics (CROA) is a new system our district uses for all reporting needs. This manual is a preliminary tool that can assist new users on basic steps in the utilization of this new system.

Data on the reports is not real time date that is refreshed based on the COB close of business date.

Accessing CROA

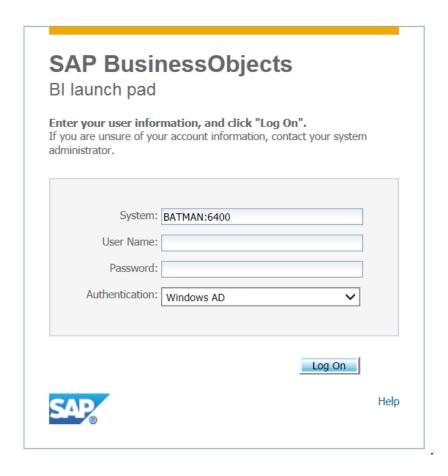
A link to CROA can be located on Institutional Effectiveness & Student Success Web Page using the following link.

http://www.sjeccd.edu/district-services/institutional-effectiveness-and-student-success

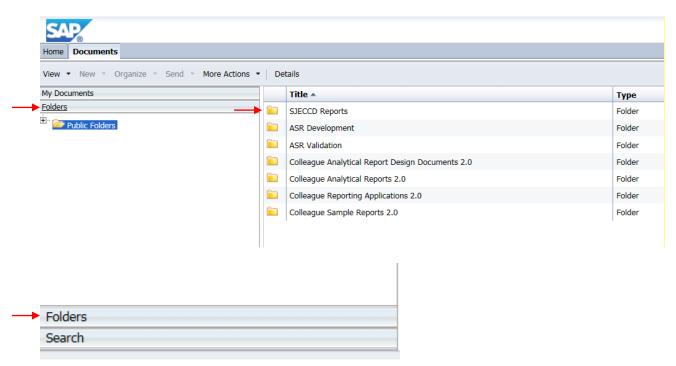


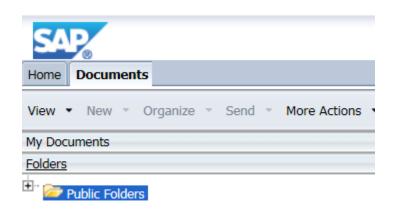
Accessing CROA Continued

The login to SAP Business Objects –CROA will be the **district issued** computer login **Username and Password**



Using the folder tab at the bottom of the page locate the SJECCD Reports folder

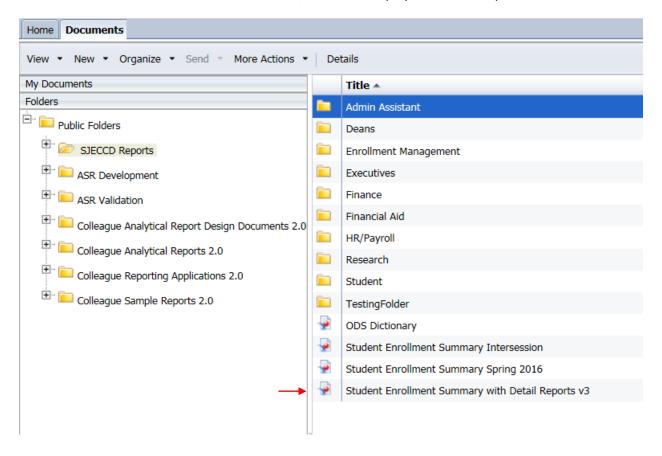


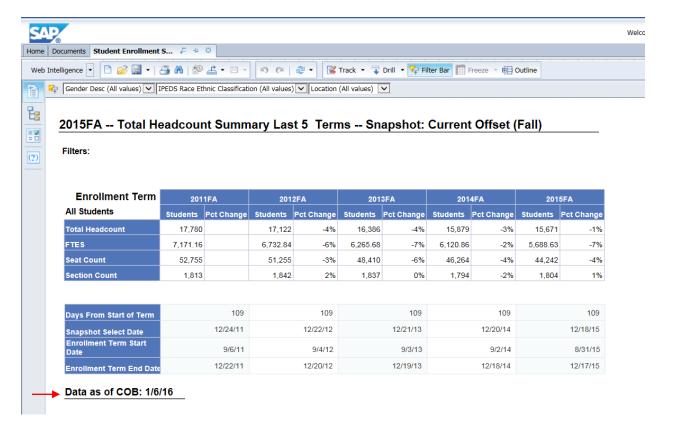




Opening an existing report

Open the Student Enrollment summary with Detail Report v3 by double clicking on the file name. Note: the data is as of Close of Business COB date: ##/##/## and displays below the report.



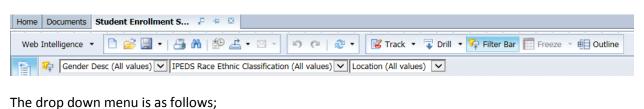


Note: the report may contain multiple sheets that can be found at the lower section of the page.

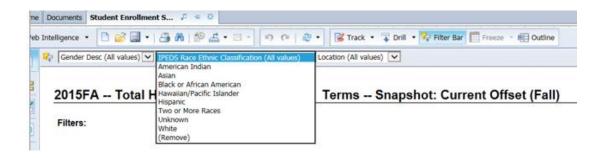


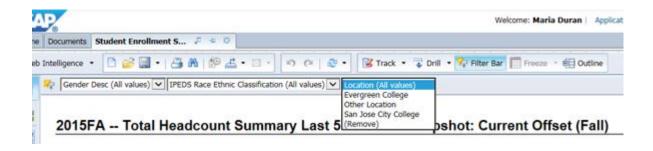
Query Filters

Reports can be filters by Gender, Ethnicity Classification and by campus location, through the dropdown menus.







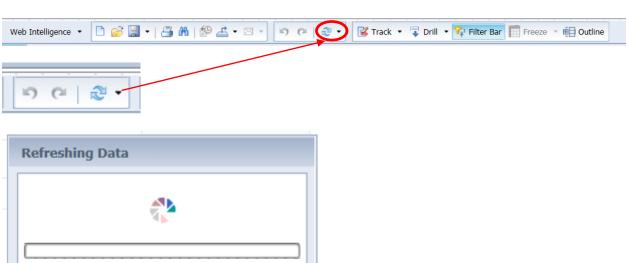


Refresh Data

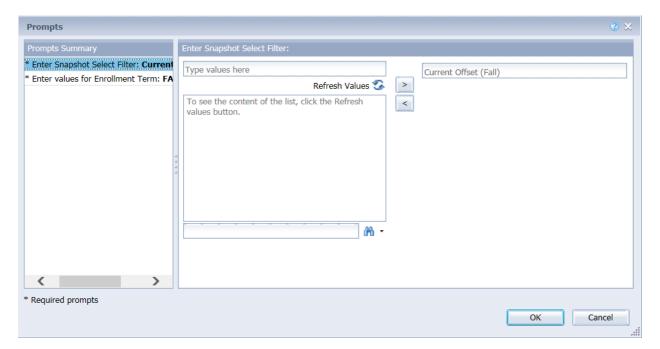
To refresh the data select the option

Last refresh time: 0h 4m 9s

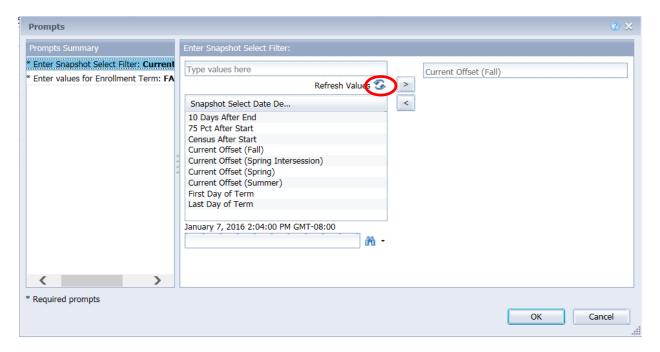
Cancel

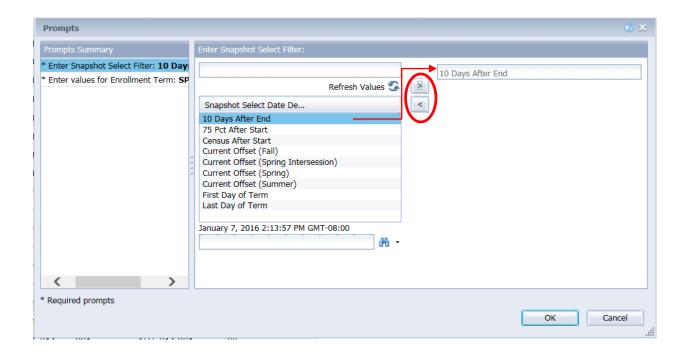


Once the refresh cycle processes you will be prompted to select values



Values must be refresed in order to see filter options. Once refreshed, select the filter values desired and move to the values to Current Offset using the option.





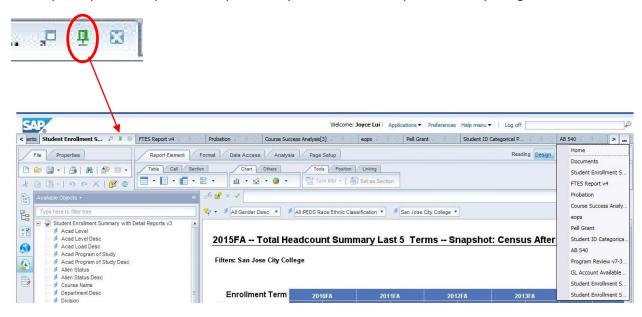
Multiple Prompts

Select and your report will refresh.

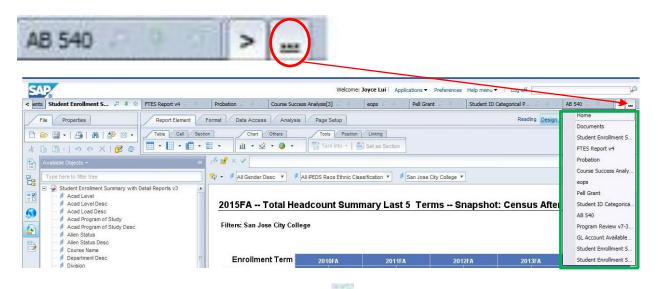
Pin and Unpin Reports



In an open report the report can be pinned to your menu bar for quick access by using the



When multiple reports are pinned a dropdown list of all pinned reports can be viewed by selecting the button on the right side of the screen.



To unpin a report while the report is open select the option once again.