

## Need your medical ID card quick?

Print a temporary one or see it on our mobile app.

Haven't received your medical ID card yet? Or do you need to go to a doctor's appointment before you get it? There's no need to worry — you can always print a temporary ID card. It'll work just as well as the real thing. You can print a temporary ID card online through our website by following these steps:

1. Go online to [anthem.com/ca/SISC](http://anthem.com/ca/SISC) and log in. If you don't have an account yet, you'll need to register first (call member services to ask for your health care ID number to register), or you can register with the policy holder's social security number.
2. Choose **Print Temporary ID Card** under **Resources**.
3. From the drop down menu, select the name of the member whose ID card you'd like to print.
4. When the system shows the temporary ID card, choose the printer icon in the upper left corner to print.

### Requesting an ID card for a dependent child

During enrollment, you'll receive member ID cards in the mail for the policy holder and the spouse/domestic partner, but not for dependent children, even if they're adults. That means you won't see their names in the **Print Temporary ID Card** section on the website either. But you can still order temporary cards for dependent children. Here's how:

1. Call the customer service number on the back of your ID card or order the card [anthem.com/ca/SISC](http://anthem.com/ca/SISC).
2. To order the card on the website, log in and register — if you have not already — using your Anthem ID number. If you do not have your Anthem ID number, you can register with the policy holder's social security number or call customer service to get it.
3. After logging in, select the blue **Customer Support** tab and then select **I need to...Request an ID card**.
4. Once the card is ordered it will be **viewable and printable the next day** as a temporary card on the website, and it will look just like the card you receive in the mail.

### We're here to help

Call us at the number on your temporary ID card. Remember, if you need an ID card right away, you can go to [anthem.com/ca/SISC](http://anthem.com/ca/SISC) and print a temporary one as a backup.

**Remember, you can print ID cards using your own printer and then use it at your next doctor's appointment.**

### Download Anthem Anywhere to see your ID card anytime

1. Get the app from App Store® or Google Play.™
2. Login or register.
3. Select **View Card**. This card is just like the card you get in the mail.



App Store®



Google Play.™

**To request dependent cards, please follow the steps in previous section on how to request dependents' cards.**