

San Jose · Evergreen Community College District Classified Job Description

Position: Evaluations Specialist Department: Admissions & Records

Location: Evergreen Valley or San Jose City College **Date:** 10/14/98

POSITION PURPOSE

Under the direction of an assigned administrator, the Evaluations Specialist performs a variety of specialized duties involved in evaluation of transcripts; interprets and evaluates independently prior college education credit, course equivalency, high school credit and other measures utilized to determine completion of units to be granted to incoming students; evaluate graduation candidates to assure District and State general education requirements have been met.

KEY DUTIES AND RESPONSIBILITIES:

- 1. Evaluate transcripts from other colleges, high schools or other institutions; determine number of equivalent units accepted from other colleges, converting units where applicable and determining which classes meet graduation requirements.
- 2. Evaluate student records for graduation and make final determination of degree awards; input graduation information from student degree application into student information system; resolve discrepancies regarding major codes and degree availability status; approve degrees according to established procedures.
- Advise and assist counselors and students concerning graduation requirements, foreign student documents and transcripts, course and unit evaluations; evaluate, review, approve or deny graduation petitions, certificates of achievement and academic renewal.
- 4. Evaluate and grant credit for special programs.
- 5. Respond to requests for course descriptions from other institutions.
- 6. Assist with correcting student academic records and recalculating grade points and semester units; enter academic notations; post credits and grades.
- 7. Complete State-mandated reports on graduation statistics, survey requests and questionnaires.
- 8. Reconcile grade and positive attendance edits with missing grades and hours; compile and monitor late lists of grades and census.
- 9. Provide specialized information and assistance to students, staff, counselors, administrators and others regarding course equivalencies, school policies and procedures military credit, test scores and graduation requirements; resolve problems as necessary.
- 10. Plan and implement cap and gown, honor cord and announcement sales and distribution; prepare letters to candidates and distribute to candidates; assist in planning and coordinating graduation ceremonies; order diplomas.
- 11. Train and provide work direction to other employees.
- 12. Assist in certification of enrollment for students obtaining financial aid, insurance, employment and deferment of loan payments.

- Assist in processing of official transcript requests; receive requests, file, prepare transcripts and test scores.
- 14. Assist in other areas of Admissions and Records as required.
- 15. Perform other related duties as assigned.

Knowledge of:

- 1. Pertinent federal, state and district rules, regulations and policies of financial aid programs.
- 2. Proper techniques involved in evaluating transcripts.
- 3. District policies and practices in Admissions and Records.
- 4. Applicable sections of State Education Code and other applicable laws
- 5. Modern office practices, procedures and equipment.
- 6. Record-keeping techniques.
- 7. Oral and written communication skills.
- 8. Telephone techniques and etiquette.
- 9. Interpersonal skills using tact, patience and courtesy.
- 10. Principles and practices of supervision and training.
- 11. Technical aspects of field of specialty.
- 12. Basic research methods.

Skills and Ability to:

- 1. Analyze a variety of written material and data, including course descriptions, college catalogs, test scores and State education codes.
- 2. Add, subtract, multiply and divide quickly and accurately.
- 3. Understand and follow oral and written directions.
- 4. Communicate effectively both orally and in writing.
- 5. Read, interpret, apply and explain rules, regulations, policies and procedures.
- 6. Complete work with many interruptions.
- 7. Maintain records and prepare reports.
- 8. Establish and maintain cooperative and effective working relationships with others.
- 9. Train and provide work direction to others.
- 10. Work independently with little supervision; prioritize work and meet schedules.

Experience and Education:

- 1. An Associate degree from an accredited institution.
- 2. Three year of experience in a college admissions and records position.
- 3. Demonstrated sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability and ethnic backgrounds of community college students and staff.

WORKING CONDITIONS

Environment:

- 1. Typical office environment.
- 2. Constant interruptions and frequent interaction with students, staff and the public.

Physical Demands:

- 1. Dexterity of hands and fingers to operate a computer keyboard.
- 2. Sitting or standing for extended periods of time.
- 3. Hearing and speaking to exchange information in person or on the telephone.
- 4. Light lifting of materials.
- 5. Reaching to file and retrieve records

Board Approved: 10/13/98

Salary Range: 82

EEO Category: 2B3 - Technical/Paraprofessional